# Licenser for WHMCS™

# Version 1.01

# User Manual

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# 1. About this manual

This document is divided into the following chapters:


- Chapter 1, About this manual
- Chapter 2, Introduction
- Chapter 3, Describing the system
- Chapter 4, Getting started
- Chapter 5, Using the modules
- Chapter 6, How To
- Chapter 7, Support
- Chapter 8, Todo
- Chapter 9, Update History
- Chapter 10, About Us
- Chapter 11, Terms of Service
- Chapter 12, EULA


## 1.1 Who Should Use it

This guide is intended for system administrators of a WHMCS-installation.

# 2. Introduction

In this chapter you will find information on the purpose of Licenser for WHMCS™.

## 2.1 Purpose

The purpose of this document is to define the functionality that is delivered by Licenser for WHMCS™. This document serves as the sole reference for the scope of the system.

## 2.2 Scope

The intended audience for this User Guide is system administrators. This guide describes how to install, configure and operate Licenser for WHMCS™.

## 2.3 System Organization

Licenser for WHMCS™ solely runs as a so-called addon of WHMCS. It is not possible to run the script stand-alone. This User Guide applies to the version 1.01, released in the year 2013.

# 3. Description of the Addon

In this chapter you will find a detailed description of the package, the features, the dependancies and the requirements.

## 3.1 Description

Licenser for WHMCS™ is an addon for the widely used webhosting management system WHMCS.

WHMCS is an all-in-one client management, billing and support solution for online businesses. WHMCS handles everything from signup to termination, with automated billing, provisioning and management. [Source: website WHMCS.]

With Licenser for WHMCS™ you can sell and distribute your own software, while keeping control over the usage of the scripts.

Please note that the use of  Licenser is not limited to addons or plugins for WHMCS, but can be used for every app, script or program, as long it is coded in PHP. In feature releases we will support implementation of the system in other programming languages.

## 3.2 Features

The package includes these features:

General

- Easy configuration  of addon
- Fast database (MySQL) access
- WHMCS look and feel

Administrator module

- List all sold licenses.
- View details on IP, directory and domain name.
- Edit details of IP, directory and domain name.
- View activity.

Hook

- To prune the license log every 90 days.

- Add license details to Intelligent Search box

Customer interface

- Client can monitor all details
- Reissue of license, incase he moves his server

Server module

- Control usage of licenses.

Widget

- Display info on (sold) licenses in real time on Administrator homepage.

## 3.3 Dependencies

The application depends on a working installation of WHMCS with a valid MySQL-database. The framework runs on any platform, as long PHP and MySQL are available. WHMCS is encoded with Ioncube. Without the special loader WHMCS can not be run.

- You can download WHMCS from their website.
- You can download the Ioncube loader from internet.
- You can download Licenser for WHMCS from http://portal.cp-services.nl.

## 3.4 Requirements

To run WHMCS, including Licenser for WHMCS™, you need an internet server with at least 1 GB RAM, 15 GB disk space and one high speed ethernet card.

# 4. Getting Started

In this chapter you will find detailed information on obtaining a license key and the installation and upgrade of Licenser for WHMCS™

## 4.1 Obtain a license key

To run Licenser for WHMCS™ you need to obtain a license key. You can order a free (trial) or paid license from our customer portal at http://portal.cp-services.nl.

After ordering the key you can download the latest archive from the Services Tab in the customer area.

### 4.1.1 License types

We offer three different licenses: a free (trial) release, a leased license and an owned (unlimited domains) license.

- Trial License
  With the trial license you can test Licenser for WHMCS™ (unlimited domains version) fifteen days for free. You can administer as many licenses as you like.
  - You can order the Trial License here: http://portal.cp-services.nl/link.php?id=14

- Leased License
  When you are satisfied with the script, but you do not want to pay for an owned license, you can order a leased license. You pay every month. When you decide to buy an unlimited license, or you do not need it anymore, you can cancel the license at any moment. Upgrades and support are free.
  - You can order the Leased License here: http://portal.cp-services.nl/link.php?id=15

- Owned License
  With the owned license for an unlimited number of domains you can use the script as long as you want. Please note that updates and support is free for the first year. After the first year a fee for maintenance and support is applicable.
  - You can order the Owned License here: http://portal.cp-services.nl/link.php?id=16

## 4.2 Installation

In this paragraph you will find information on installation and upgrade of Licenser for WHMCS™.

Please note that we find WHMCS is a great platform for your business. But updates sometimes contain bugs. That is why we advice you not to upgrade directly when a new release is published, even if it is labeled 'Stable', but always to wait a copple of weeks.

### 4.2.1 Fresh Install

Once your order of Licenser for WHMCS™ is complete, the license key will be shown in the Client Area. Please write the code down, or copy it.

Please note that this will only works if you have a properly functioning install of WHMCS. You can download the latest release of WHMCS at http://www.whmcs.com.

*Image 1 - Download the latest release*

Now download the latest archive from the customer portal. Unzip the archive and use a ftp-client to copy the included files to your WHMCS-installation.

This is the way to do it:

- Copy the directory archive/modules/addons/licenser to /modules/addons/.
- Copy the contents of the language files to lang/language.txt.
- Copy the directory archive/modules/servers/licenser to modules/servers/.
- Copy the directory archive/modules/widgets/licenser to /modules/widgets/.
- To show widget on the administrator homepage go to Setup >> Administrator Roles and enable the widget for the desired usergroup.

*Please note that Content People does not accept liability for any problems arisen from a faulty Install of either WHMCS or Licenser for WHMCS™.*

## 4.2.2 Activating license key

Once you have copied all the files, you can activate Licenser for WHMCS™.

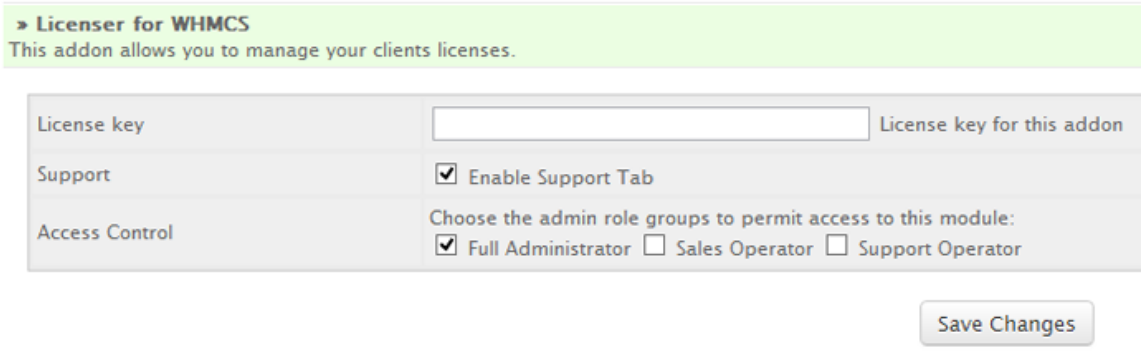


*Image 2 - Fill in your license key*

- Go to Setup >> Addon Modules in the admin portal.

- Scroll down to Licenser in the list of modules.
- Click on the Activate-button.
- The module will install the database tables.
- The module is  now activated.
- Scroll to the configuration dialog (in older releases down the page, in new releases by the Configuration button) and copy your license key under Licenser-header.

*Image 3 - An activated addon.*

- Select enable Support Tab, if you want.
- Check your permissions.
- Click on OK to confirm the info and you are set to go!

## 4.2.3 Post- Install Operations

After you activated the module, you are set to go.

## 4.2.4 Upgrading Licenser for WHMCS

You can download the latest release of Licenser for WHMCS™ from our customer portal at http://portal.cp-services.nl >> Services >> Licenser >> Downloads.

*Note: before you upgrade to the latest release of Licenser for WHMCS™ always make a backup of your database AND installation. Better safe than sorry.*

To upgrade copy all new files to the correct directory in the installation. Please note that the readme.txt in the archive will tell you which files changed.
**Please note: always copy the contents of archive/lang/* to whmcs/lang/*. Do not overwrite existing language files!**

After copying the files just reload the Admin interface >> Admin >> Addon Modules >> License Addon and the files and database (if needed) will be updated automatically.

# 5. Using the modules

The Licenser for WHMCS™ includes both an administrator, customer and server module. It also contains a widget to display data in real time on the Administrator home page.

## 5.1 Administrator module

The administrator module is your main interface for viewing and editing license keys. The GUI fully integrates with the WHMCS-standards and is thus a integrated part of your hosting-, support- and billing system.

*Please note that the number of listed records within listings of the module is defined in the setup menu of WHMCS (Setup -> General Settings -> Records to Display per Page).*

Now we will guide you through the tabs in the Administrator interface.

### 5.1.1 Home Tab

The administrator homepage is the main page for administrating licenses. You will be able to view all licenses.

*Image 4 - The Home Tab.*

You will see all license key, so all active, suspended, expired and reissued.

#### 5.1.1.1 Edit License

When you click on the Edit symbol you can administer all info but the license key.

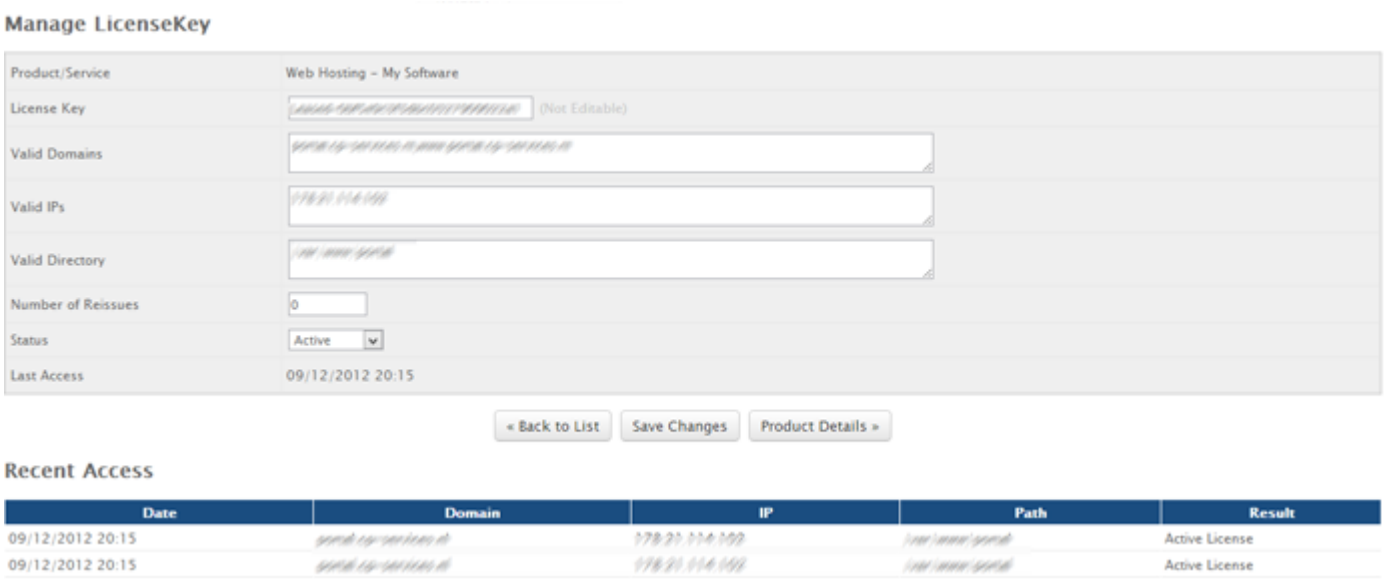


*Image 5 - The Manage License key page.*

On this page you can alter this information:

- Valid Domains
- Valid IPs, you can enter both IPv4 and IPv6
- Valid Directories
- Status (Active, Suspended, Expired and Reissued)

The page wil show both the number of reissues and recent access.

## 5.1.2 Search Tab

The second tab, the Search Licenses Tab, is used for searching licenses. We currently support searching by license key, domain name and IP.

When you click on one of the tabs, you will be able to enter criteria for the search.

This page currently also lists all licenses.

## 5.1.2.1 Search by license key

When you click on the Search by License Key Tab, you can do exactly that.

*Image 6 - The  Search by License Key Tab.*

Here you can enter the license key to search for a license. If you want to narrow the search you can also add the product and status of the key.

## 5.1.2.2 Search by domain name

When you click on the Search by Domain Name Tab, you can do exactly that.

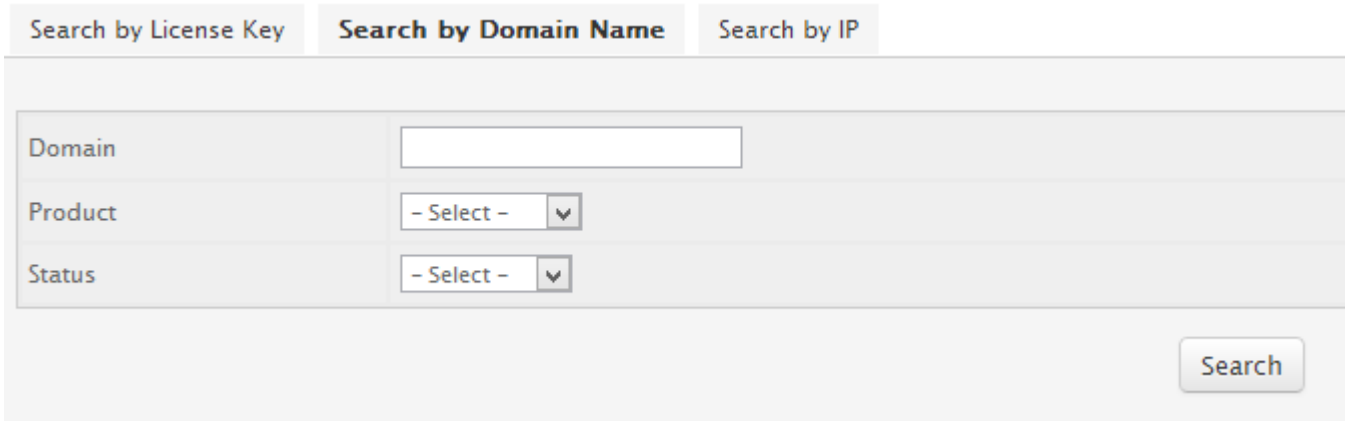


*Image 7 - The Search by Domain Name Tab.*

Here you can enter the domain to search for a license. If you want to narrow the search you can also add the product and status of the key.

## 5.1.2.3 Search by IPs

When you click on the Search by IP Tab, you can do exactly that.

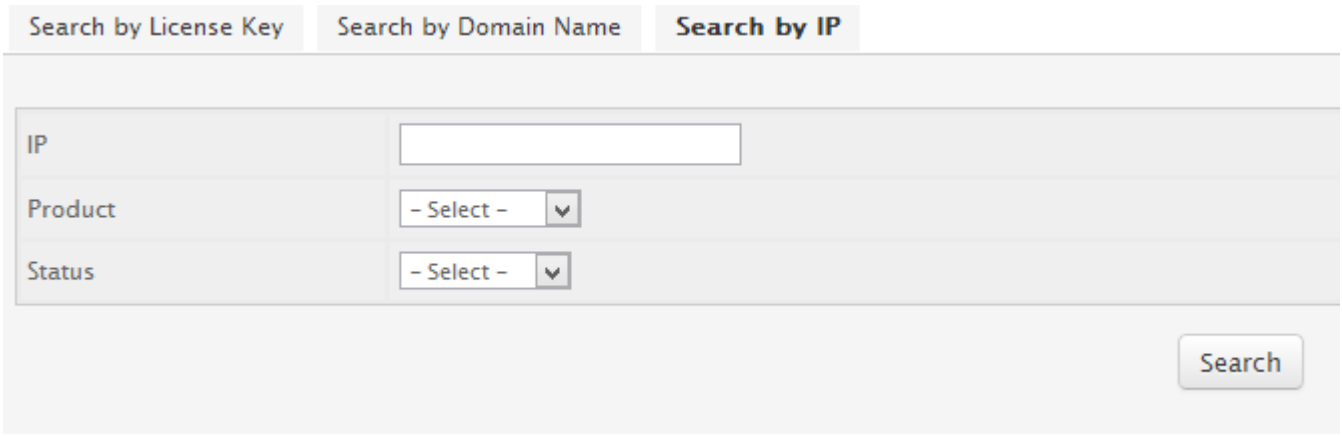


*Image 8 - The Search by IP Tab.*

Here you can enter the IP-address to search for a license. If you want to narrow the search you can also add the product and status of the key.

## 5.1.3 Ban Tab

If you discover people who abuse your software, you can ban them from usage.

At the Ban Licenses Tab you can define who will not be able anymore to use your scripts.

In the special Ban a License Box you can enter all vital info for banning customers.

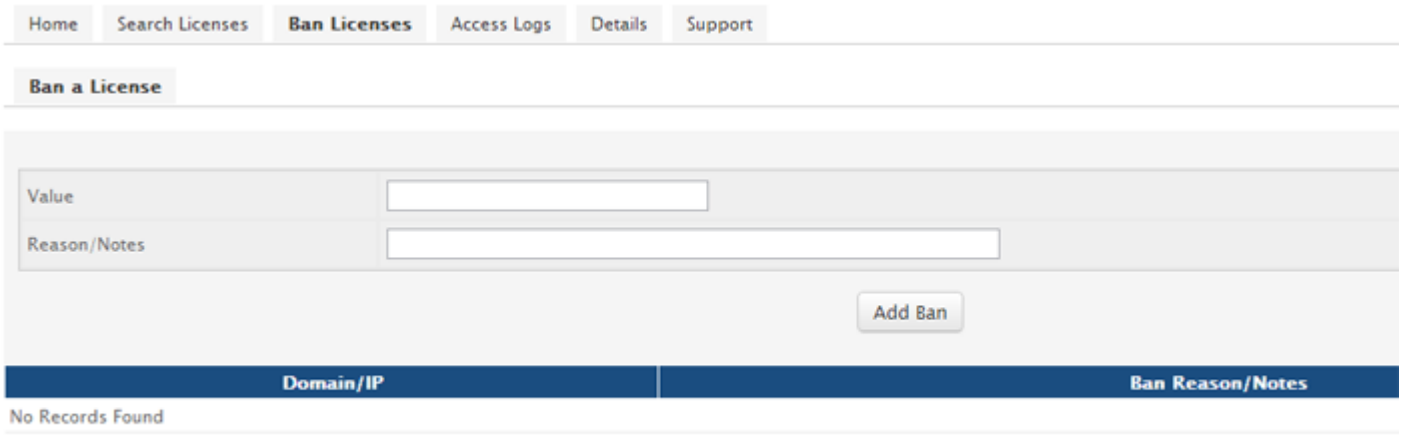


*Image 9 - The Ban Licenses Tab.*

Please insert the IP, directory or domain to ban a customer. You can also enter a reason for the ban.

You can see all banned licenses in a list on the page.

## 5.1.4 Log Tab

The Access Logs give a good insight into the usage of your copyrighted software by your customers.

*Image 9 - The Access Log Tab.*

The number of displayed records is defined in the Admin >> Setup >> General.

## 5.1.5 Details Tab

Here you find the details on Licenser for WHMCS™.

You see information on the version you run, the latest release, your license, your license type, et cetera.

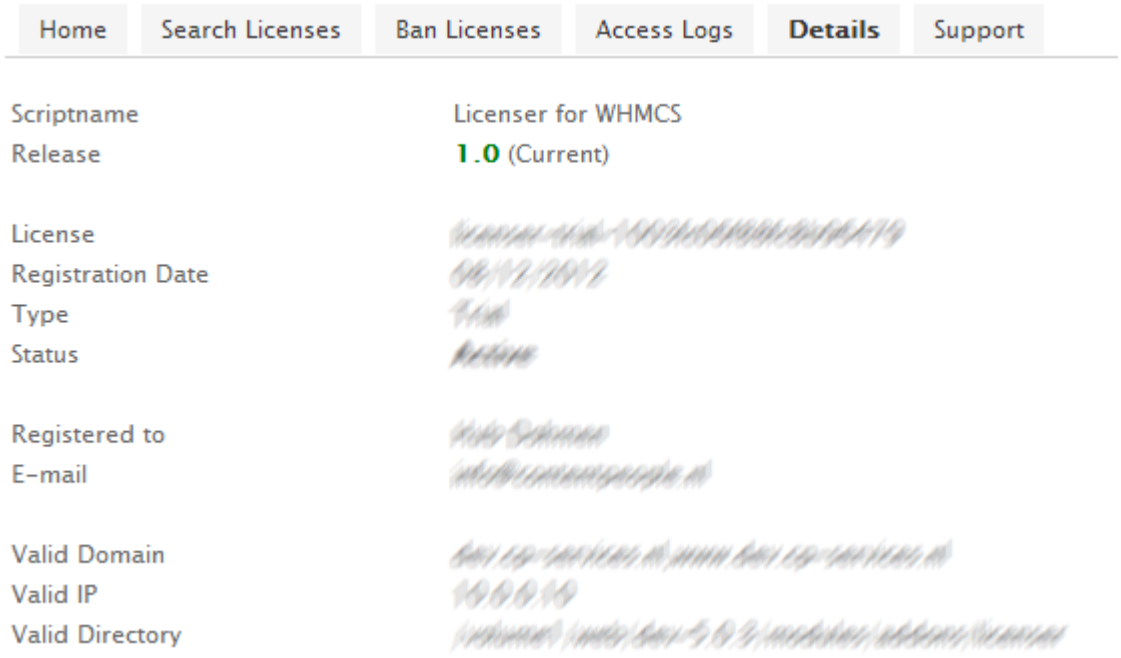


*Image 11 - The Support Tab.*

## 5.1.6 Support Tab

If you decided to enable the Support Tab in Admin >> Setup >> Addon Modules >> Licenser >> Configuration you will see this page.

It comes in handy when you run into problems. Vital information like the version of WHMCS, your OS, PHP and your version of the script are allready available. You only need to fill in the subject and text box.

Please first browse through our Knowledge Base on http://portal.cp-services.nl before using the Support Tab. This section of the website is dedicated to frequently asked questions. It also contains information on troubleshooting your install.

When the Knowledgebase or this manual where not sufficient and you decide to use the form on the support tab, please describe your problem as detailed as possible.

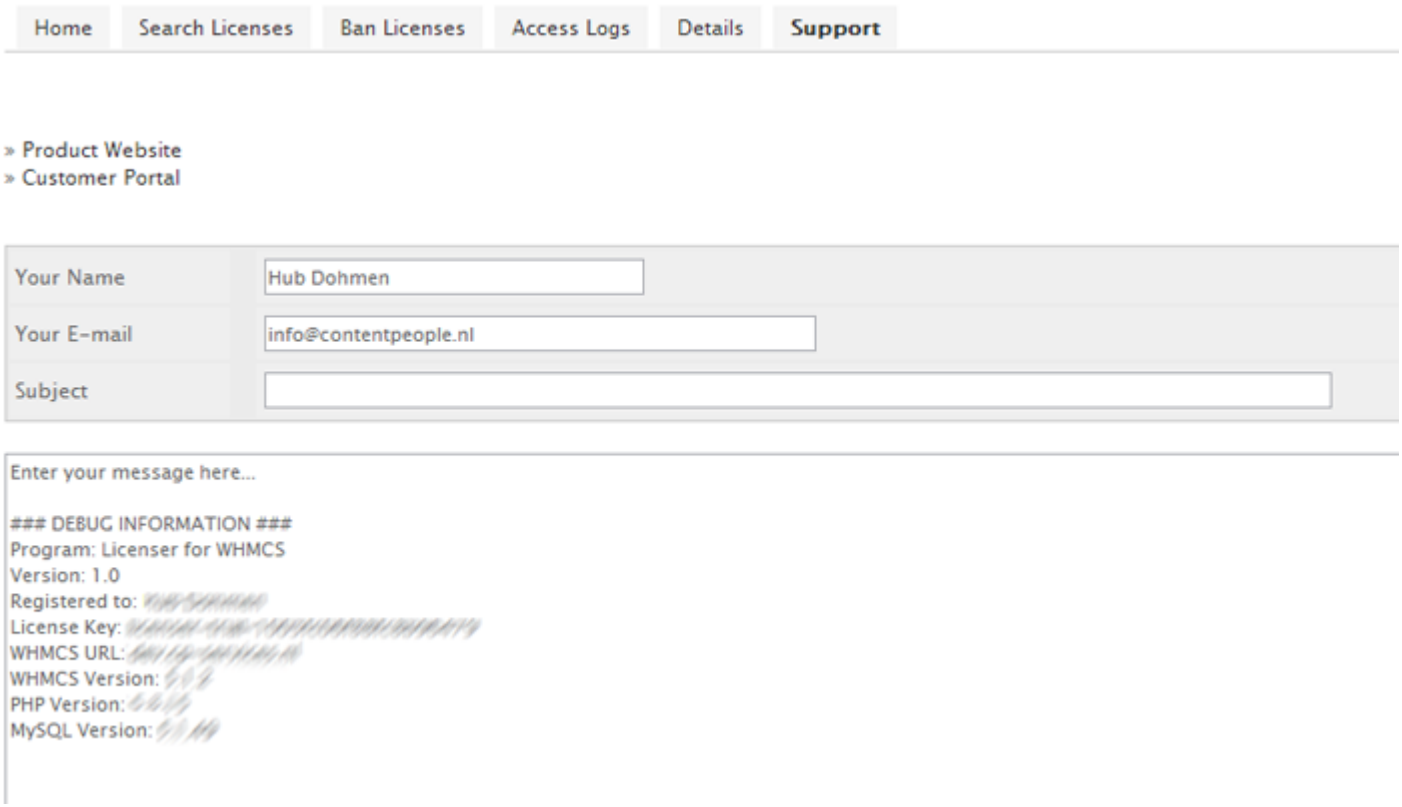


*Image 12 - The Support Tab.*

## 5.2 Customer module

When you have installed the addon correctly, a file called clientarea.tpl will be copied to the directory whmcs-root/modules/servers/licenser.

This file displays the license data in the customer portal.

When you click on My Services >> License Addon >> View Details you will see all vital information on the license.

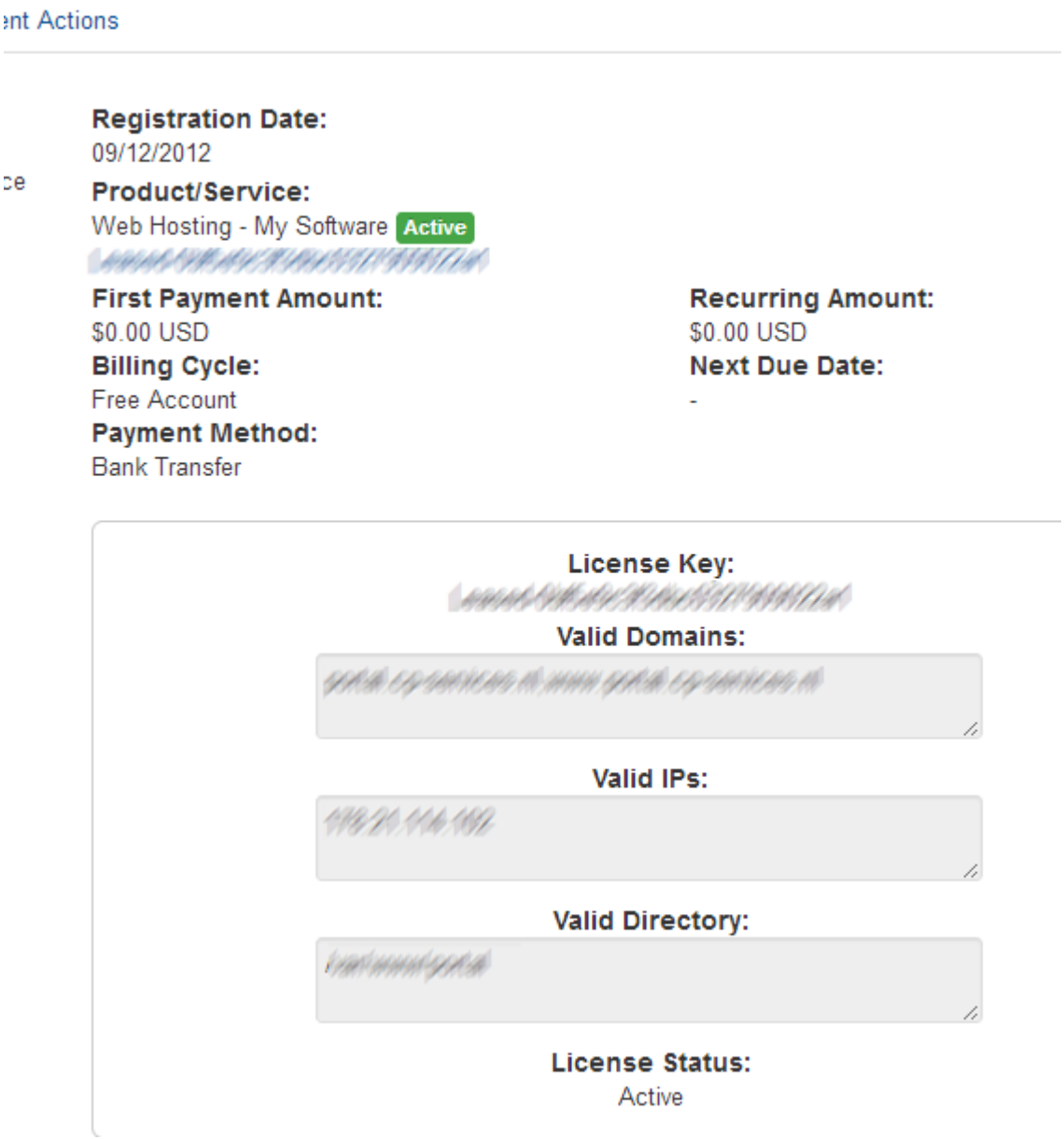


*Image 13 - The My Services info on a license*

When you allow reissues of the license, your customer can reissue the key in Management Actions when he moves ip, directory or domain name.

Please note the client will not be able to edit the Valid Domains, Valid IPs and Valid Directory. To do this, just reissue the license.

## 5.3 Hook

You can copy the hook to the /modules/addons/licenser directory if you want:

- To prune the license log every 90 days.
- Add license details to Intelligent Search box

## 5.4 Widget

If you want to show status messages of your licenses on the homepage of the Administrator, you should enable the widget. Please refer to paragraph 4.2 for the way to setup this feature.

The widget displays the Total Active licenses, the Total Suspended licenses and the Total Expired licenses on the homepage.

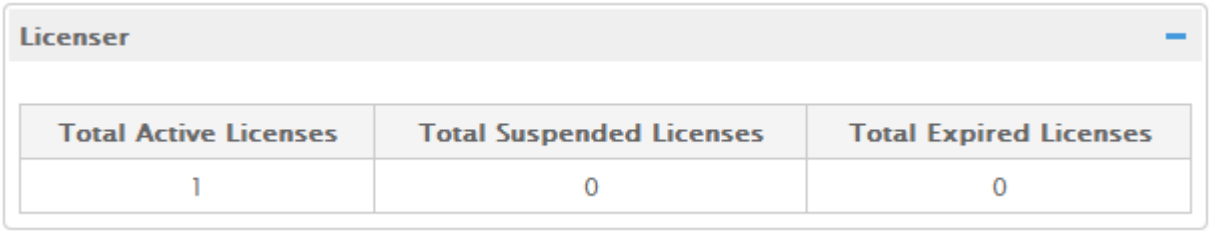


*Image 14 – The widget on the homepage of the administrator*

# 6. How To

In this chapter you will find information on several special features of Licenser for WHMCS™, like setting up the local key.

## 6.1 Implement check code

To implement full control over the usage of your software, you have to use the piece of code in the directory *sample_code* in the archive of Licenser for WHMCS™.

Make sure you run this piece of code at the beginning of the script. This is the best way to keep full control.

It is very easy to test if the licensing system works. Just use the sample code and do a *print_r* of the returned array. It should return info like this:

```
Array
(
    [status] => Active
    [registeredname] => Jack Jensen
    [companyname] => Company Ltd
    [email] => jack@mydomain.com
    [serviceid] => 95
    [productid] => 4
    [productname] => My Software
    [regdate] => 2012-12-09
    [nextduedate] => 0000-00-00
    [billingcycle] => Free Account
    [validdomain] => system.mydomain.com,www.system.mydomain.com
    [validip] => 128.1.124.12
    [validdirectory] => /var/www/html/systemdir
    [md5hash] => c887e34bd3bcac85b25dddc90d56f283
    [productversion] => 1.0
    [checkdate] => 20121213
    [localkey] => dadaD
    [remotecheck] => 1
)
```

## 6.2 Local key

Here we will describe how you can use local keys to unburden your license server of unnecessary license checks.

***This part of the manual is not ready yet.***

## 6.3 Die() code

We also advise to create a custom die() code you call in case the license is not valid, suspended or expired.

This is an example:

```
<style>
.die
{
    border: 1px dashed #cc0000;
    font-family: Tahoma;
    background-color: #FBEEEB;
    width: 100%;
    padding: 10px;
    color: #cc0000;
}
</style>
```

```
function die_licenser($msg)
{
?>
<div class="die">
<strong>ERROR</strong><br/>
<?php echo $msg; ?>
</div>
<?php exit();
}
```

# 7. Support

Content People offers a wide range of support for the users of Licenser for WHMCS™. This manual should be your starting point when you need information on deployment and use of the module.

If you feel the document does not supply an answer to your question, you can consult our online Knowledge Base (KB). You can also raise a ticket if the KB did not solve your problem.

To find out more about Licenser for WHMCS™ (like news, new features and discounts) visit http://www.contentpeople.eu/licenser.

## 7.1 Troubleshoot Install

When encountering problems, you can troubleshoot your install by adding a few lines to the configuration of your php.ini (configuration of PHP) .

To troubleshoot your installation add this line to configuration.php (in the WHMCS-root):

```
$display_errors = true;
```

Also insert these lines at top of the .htaccess file in the root of your whmcs-installation-directory:

```
# disable display of startup errors
php_flag display_startup_errors on
# disable display of all other errors
php_flag display_error on
# disable html markup of errors
php_flag html_errors off
# enable logging of errors
php_flag log_errors on
# disable ignoring of repeat errors
php_flag ignore_repeated_errors off
# disable ignoring of unique source errors
php_flag ignore_repeated_source off
# enable logging of php memory leaks
php_flag report_memleaks on
# preserve most recent error via php_errormsg
php_flag track_errors on
# disable formatting of error reference links
```

```
php_value docref_root 0
# disable formatting of error reference links
php_value docref_ext 0
# specify path to php error log
php_value error_log /var/log/PHP_errors.log
# specify recording of all php errors
php_value error_reporting -1
# disable max error string length
php_value log_errors_max_len 0
```

Also enable short tags in php.ini.

You can find the location of your php.ini in the WHMCS-admin interface:
*> Home > Utilities > System > PHP Info.*

Alter saving the file please reboot your webserver, call the script and watch debug info in */var/log/php_error.log*

After you found the reason for the error please disable debugging.

## 7.2 Knowledge Base

Our Knowledge Base (http://portal.cp-services.nl/knowledgebase/) is your second source after this manual should you have any questions.

In the scripts directory we have three categories: General Questions, Admin Interface Questions and Customers Interface Questions. We try to update the FAQ as frequently as possible.

If you want to have a quick answer, the Knowledge Base is you best chance.

## 7.3 Ticket

If the manual and the Knowledge Base cannot supply a good answer to your question, you are invited to use our Ticket System. We will try to reply within 24 hours.

When asking a question, always be as detailed as possible. E.g. When did the problem happen? What did you do shortly before and how can we re-create the issue.

You can sent in the Ticket through our customer portal at http://portal.cp-services.nl or send an

e-mail to support@cp-services.nl. When you want to update the ticket, always reply the confirmation e-mail of our support system with the ticket ID in the subject line.

## 7.4 Support license

After buying the script you will get free support and updates for one year. After that year we currently will bill you €25 (incl. VAT) per twelve months.

You do not have to renew your support license, but you will not be able to download new updates and receive support anymore.

# 8. Todo

None yet.

# 9. Update History

Our update policy: we try to fix bugs as soon as possible. So that our users do not have to wait weeks for a solution. We also apply requested features as soon as possible.

This means we update our source code often. A bold version number, like **0.050**, means Major Update.

| | | |
|---|---|---|
| **1.00** | 15-12-2012 | Initial release |
| 1.01 | 20-02-2013 | *** Fixed minor bugs |

# 10. About Us

Licenser for WHMCS™ is under active development by Content People of the Netherlands. Our company has been specializing in content for traditional printed media, software development, project management and web design.

Content People was founded back in the nineties by the Tilburg based Internet Service Provider Dohmen Internetservices (Ned.) BV. After outsourcing the hosting business we redeveloped our web content business.

The past years we developed a growing number of applications for webhosting: File-Robot (for serving files to potential customers), WebCurriculum (a handy script for generating resumes), MB-Panel (a small business server based on the Western Digital  MyBook) and other scripts.

We currently maintain and develop scripts for WHMCS: Licenser for WHMCS™, VAT (for collecting data on paid VAT), Advanced Addon (for creating addons with a special bite) and Pay Me (a module for adding a fee when people pay with certain payment gateways).

Our team is specialized in PHP, MySQL, HTML(5) and Javascript.

**Content People**
Resedalaan 24, 5582 AB Waalre (The Netherlands)
Phone +31 (0) 40 2090101
Web http://www.cp-services.nl
Web http://www.contentpeople.eu

KvK 18086111
BTW NL155754294B02
ING 2939513
IBAN NL59INGB0002939513
BIC INGBNL2A

# 11. Terms of Service

This Terms of Service applies to any purchases made from Content People, be it for software, or any of the associated services. Content People reserves the right to amend or update the terms & conditions at any time, with or without notice.

### Service Provision

The software is supplied by Content People and is licensed, not sold, under the terms of the EULA. Content People reserves all rights not expressly granted to you and Content People retains the ownership of the Software.
License holders are not permitted to “borrow”, “lend” or “sell” licenses to any third parties except in the case of Owned License Transfers as detailed later on in the agreement. Any licenses found to be being used in this way will be revoked without recourse.
Content People reserve the right to refuse service at their discretion.

### End User License Agreement

The EULA Agreement is included in the download package. By installing, copying, or otherwise using the software, you agree to be bound by the terms of the EULA.

### Renewals & Payments

Payments are accepted via both PayPal and Credit Card.
Leased licenses automatically renew until cancelled. Payment is due on the anniversary of the date of signup each month. If payment is not received within 5 days of the due date, Content People will suspend the license until full payment is received and reserves the right to suspend any and all related services for the account in question.
For services, payments are due in advance of any work commencing. For larger custom development services, payments may be split into multiple payments, commonly consisting of a 50% deposit prior to any work commencing, and the remainder upon completion, however this option will only be offered at WHMCS’ discretion.
Should we receive a chargeback or disputed payment, all services will be revoked until any disputed amounts have been repaid, plus any fees incurred which are typically 35 euro per chargeback.

### Delivery

All licenses are issued instantly upon receipt of payment. Should your payment turn out to be fraudulent, the license will be suspended and you will be expected to repay the amount + any fees incurred.
Our professional setup & installation services usually take between 24 & 48 hours to complete, but this is not a guaranteed turnaround time, and at peak times such as new releases, they will often take longer.

### Cancellations & Refunds Policy

Leased licenses may be cancelled at any time. No notice period is required, and the cancellation will be effective from the date the cancellation request is confirmed via a support ticket. Requests for cancellation should be sent to support@cp-services.nl.
Any monies paid for leased license renewals prior to a cancellation request being submitted are non-refundable. The same applies to any services, where once the service has been started, any fees paid also become non-refundable.
Content People reserves the right to cancel service and access to the service at any time. Refunds are never issued. Customers should try the software with the free trial license key. If they

are satisfied buy the owned or leased license.

### License Transfer Policy

We allow owned licenses bought directly from us to be transferred providing 90 days have passed from the date of purchase. Licenses obtained through a reseller cannot be transferred. Before any sale or transfer, the existing owner should contact us to verify eligibility. Then once ready to be transferred, we will issue an invoice for the license transfer fee which is currently $35, and once paid need to be supplied with the name, email and address details of the new owner for the license to be transferred to.
Addons may be transferred between licenses within your own client account but not resold or transferred to other clients.

### Trademarks

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# Glossary

## W

**WHMCS**

WHMCS is an all-in-one client management, billing and support solution for online businesses. WHMCS handles everything from signup to termination, with automated billing, provisioning and management.

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